

## ENQUIRY ON RESULTS FORM

### Part A

#### Notes for candidates on the submission of Enquiries on Results (EOR)

<p>1. Enquiry on results – the process by which candidates ask for their scripts / recordings to be re-marked. This request is made after the test results have been released and is designed to ensure candidate performance has been accurately assessed.</p>	<p>2. Candidates requesting a re-mark of their results must complete this form and forward it with their payment to the IELTS Administrator within 6 weeks of the test date, no re-marks will be accepted after this period: <b>By courier</b> – 16 Cork Road, Belgravia, Harare, Zimbabwe <b>or</b> 2<sup>nd</sup> Floor, Zimdef House, 102 Fort Street, Bulawayo, Zimbabwe</p>
<p>3. Candidates can choose to have one or more parts of their test module/s re-marked. The fee remains the same regardless.</p>	<p>4. The re-mark fee is USD135.00 per candidate for British Council centres. You will receive a full refund if your result is changed to a higher band score.</p>
<p>5. The re-mark of a candidate's work is done by trained clerical markers and senior Examiners employed by the British Council.</p>	<p>6. British Council head office will notify your test centre of the re-mark result. Your result will normally be available in 2 to 21 days, depending on several factors including the number of sections requested for remark. If you have not received a response after 28 days, please contact your test centre.</p>

E-mail to [general.enquiries@britishcouncil.org.zw](mailto:general.enquiries@britishcouncil.org.zw) Tel: to +263 (024) 275815/6 or 263 (029) 2275815/6

<b>Centre Name:</b>				<b>Centre number:</b>	
<b>Candidate Name:</b>				<b>Candidate number:</b>	
<b>Test date:</b>					
<b>Candidate's address</b>					
<b>Telephone number:</b>			<b>Cell number:</b>		
<b>E-mail:</b>					
<b>Please circle the Module(s) to be re-marked</b>	Listening	Reading	Writing	Speaking	
<b>Signature:</b>				<b>Date:</b>	/ /